

DONOR CHARTER - OESOPHAGEAL CANCER FUND

The Oesophageal Cancer Fund is the national charity for Oesophageal Cancer in Ireland. Providing support and information and reflecting the experiences and need of people affected by Oesophageal Cancer and Barrett's Oesophagus. Raising funds for research into Oesophageal Cancer to increase prevention and early diagnosis of Oesophageal Cancer and enhance survivorship. Raising awareness and advancing knowledge of Oesophageal Cancer and Barrett's Oesophagus.

At the forefront of the Oesophageal Cancer Fund is our vision, mission and values;

The Oesophageal Cancer Fund (OCF) was founded on a challenge from Lucilla Hyland a young woman diagnosed with Oesophageal Cancer in 2001 who sadly lost her hard fought battle. Lucilla envisioned that everyone affected by Oesophageal Cancer receives the earliest and best support and treatment possible. Lucilla wanted there to be better awareness of Oesophageal Cancer to deliver early diagnosis and successful treatments.

Lucilla Hyland laid down a challenge and we are unwavering in our determination to deliver.

Vision

The Vision of the Oesophageal Cancer Fund (OCF) is that everyone affected by Oesophageal Cancer receives the earliest and best support and treatment possible. We are committed to creating better awareness of Oesophageal Cancer - the risks and symptoms - to deliver early diagnosis and successful treatments.

Mission

The Mission of the Oesophageal Cancer Fund is to foster a culture of partnership. Working with people affected by Oesophageal Cancer their families, clinicians, researchers, volunteers and other support and advocacy organisation. Together we want to improve the experiences and outcomes of people with Oesophageal Cancer through our dedicated support, advancing knowledge and awareness and engaging in research.

Values

The Oesophageal Cancer Fund's core values are inspired by Lucilla Hyland, how she was as a person and they are expressed in all that we do.

Our Values;

- **We are Courageous** – We stand up for what is right and face challenges with determination to get things done.
- **We are Collaborative** – We thrive when working together.

- **We Empower** - We recognise and celebrate potential.
- **We are Tenacious** – We find a way, with energy, drive and enthusiasm.
- **We Inspire** – We nurture new possibilities, input, ideas and ways of working.

The Oesophageal Cancer Fund believes in transparency and accountability we believe that all donors have a right to know exactly how the money we receive is being used.

We are committed to maintaining the highest standard of financial probity. We recognise that as a recipient of public funds from individuals and organisations who may have made considerable sacrifices to support our work, we have a duty to use our financial resources properly and effectively.

Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in the Oesophageal Cancer Fund. We promise we will effectively apply your gifts for their intended purposes. We commit that you, our donors and prospective donors will:

- The Oesophageal Cancer Fund assures that all gifts will be used for the purposes for which they were given
- The Oesophageal Cancer Fund respects the rights of donors to be informed about the projects or activities for which Oesophageal Cancer Fund is fundraising
- Our pledge is to treat all our donors with respect, honesty and openness.
- We commit to being accountable and transparent so that donors and prospective donors can have full confidence in the Oesophageal Cancer Fund.
- We commit that all donors and supporters will receive appropriate acknowledgement and recognition for their support where we have their contact details.
- We commit that if requested donors will have their names deleted from mailing lists or databases.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Receive prompt, truthful and forthright answers to questions you might have of the

organisation

Ask us any questions - we will respond

We take the issue of transparency and accountability very seriously at the Oesophageal Cancer Fund. In order to demonstrate excellence in corporate governance the Board have committed to compliance with the Governance Code. We invite you to contact us with any questions you may have by email to info@ocf.ie

You can also contact Oesophageal Cancer Fund in writing to 16 Merville Road Stillorgan Co Dublin or call us on 086 069 7328

Your enquiry will be forwarded to the most appropriate person in the Oesophageal Cancer Fund. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details. Our office is open 5 days a week Mon- Fri from 9.00 am to 5.00 pm, each day.

Our Charity Registration details are

Oesophageal Cancer Fund Registered Charity Number: 20047726 CHY Number: 14542